



Report of the Cabinet Member for Adult Social Care and Community Health Services

Adult Services Scrutiny Performance Panel – 20th October 2020

ADULT SERVICES PERFORMANCE REPORT

Purpose	<ul style="list-style-type: none"> The purpose of this report is to present the latest Adult Services Performance Information.
Content	<ul style="list-style-type: none"> The Performance Report is designed to monitor performance across Adult Services. Members will note the report attached. This performance report is the headline indicators which demonstrate the general health of the Adult Services. Monitoring performance has continued throughout the Covid pandemic and additional Covid specific information is included in the report. Monitoring Performance is work in progress and there are several areas for future development, specifically in relation to reflecting the new structure of the service with two Heads of Service and their respective areas. The report demonstrates the areas of business that are performing well and less well, and is designed to be an operational tool to help continually improve service quality and delivery.
Councillors are being asked to	<ul style="list-style-type: none"> Consider the Report
Lead Councillor(s)	Cllr Clive Lloyd, Cabinet Member for Adult Social Care and Community Health Services
Lead Officer(s)	Amy Hawkins, Interim Head of Adult Services Helen St.John Interim Head of Integrated Services
Report Author	Amy Hawkins Amy.Hawkins@swansea.gov.uk Helen St.John Helen.StJohn@swansea.gov.uk